



MURUGESH SUJANA

SENIOR SOFTWARE ENGINEER D365CRM/.NET



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📍 No.26/A8,Gemunu Mawatha Attidiya, Dehiwala.

TECHNICAL SKILLS

- Microsoft Power Apps
- Microsoft Dynamics CRM
- CRM Customization
- MS Power Automate
- CRM Business Processes
- CRM Workflows , Power BI
- Microsoft Azure, Canvas Apps
- Git , GitHub, CodeIgniter
- Agile Development,
- TypeScript , JavaScript
- C# ,.NET Framework, .NET Core
- ASP .NET, MVC , MVP ,OOP,
- Web API , Flutter, React Native,
- Java, Angular, Html, CSS, PHP
- MSSQL, MySQL ,Firebase, SQLite, Stored Procedures

PERSONAL SKILLS

- Leadership & Client handling.
- Communication skills.
- Problem-solving abilities.
- Teamwork.
- Quick Learning.
- Decision Making.
- Time Management.

PROJECTS

MS D365 CRM DEVELOPMENT

- Sonova Beyond
- Targray
- Employee MS – [Demo](#)
- Library Management System
- University Registration System
- HRIS , Sales Spark

.NET & OTHERS

- Book cafe
- Pennywise
- Riyon
- Taskaware
- Vehicle Tracking System

REFEREES

Dr . P.K.S.C. Jayasinghe, (Dean)
Faculty of Technology,
University of Ruhuna.
Email: subash@ictec.ruh.ac.lk
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Sachin Ramesh,
(Senior Software Engineer)
WSO2, 20 Palm Grove Colombo,
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CAREER OBJECTIVE

I am a Dynamics 365 CRM Developer with 2.5 years of experience in designing and customizing CRM solutions to optimize business processes and enhance customer relationships and .NET developments. As a collaborative team player, I approach both personal and organizational goals with a positive attitude. I am seeking a challenging role where I can contribute my skills to drive growth while continuing to develop professionally.

WORK EXPERIENCE

SOFTWARE ENGINEER

4/2024 – PRESENT

1 Billion Tech, Level 3, 61 Janadhipathi Mawatha, Colombo 1

- Created CRM entities, forms, custom JavaScript for form events, and PCF Controls.
- Developed client-side extensions utilizing JavaScript, CSS, and HTML5.
- Added web resources and navigation links to meet business needs.
- Implemented complex plugins using Pre- and Post-Event execution phases.
- Engaged in testing and debugging to ensure high-quality solutions.
- Provided mentorship to junior developers on CRM customizations and best practices.

ASSOCIATE SOFTWARE ENGINEER

5/2023 – 4/2024

1 Billion Tech, Level 3, 61 Janadhipathi Mawatha, Colombo 1

- Managed an overseas project, including client communication.
- Customized CRM with TypeScript, JavaScript, Microsoft Flows, and plugins.
- Developed client-side applications using HTML, CSS, .NET, and C#.
- Configured security roles, business units, teams, and CRM plugins.
- Worked on business process flows and OOB functionality in MS Dynamics CRM.
- Managed solution transfers for customizations between environments.

INTERN SOFTWARE ENGINEER

5/2022 – 5/2023

1 Billion Tech, Level 3, 61 Janadhipathi Mawatha, Colombo 1

- Implemented features and resolved bugs in CRM customizations.
- Developed web and desktop applications using C#, ASP.NET, MVC, and .NET Core, including 3-tier architecture and Windows Forms applications.
- Designed, coded, and tested D365 CRM modules and Configured based on user needs.
- Optimized and maintained SQL queries, stored procedures, and triggers.
- Participated in training sessions and applied concepts to real-world projects.
- Assisted in troubleshooting and fixing issues in the CRM environment.

EDUCATION

Bachelor of Information and Communication Technology(Honors)

2017-2022 | University of Ruhuna, Matara, Sri Lanka.

G.C.E Advanced Level (8th Rank in District level)

2014-2016 | Norwood National College, Sri Lanka.

CERTIFICATIONS

- MB-910: Microsoft Dynamics 365 Fundamentals (CRM)
- Power BI for Beginners
- Introduction To AngularJS.
- .NET Fundamentals
- .NET OOPS
- Introduction to ASP. Net Core.